

THE FAMILY FUNERAL SERVICE





Fish Hill, Royston SG8 9LB Tel: 01763 242375 www.newlingsofroyston.co.uk

Winter Newsletter 2021



As winter approaches, it is an important time for us to say "Thank-You" to the many and varied people our team have worked with during the last, very challenging year. The professionals who work with us, the clergy and their church teams, the celebrants, the delivery drivers who bring our supplies and support our business and the work that we do, may I say a huge "Thank You" to you all, for your service and your support.

I would also like to pay my own tribute to my work family. The funeral profession is quite rightly a discreet but important part of the care sector. The last 24 months have brought untold pressures on the whole care sector, particularly our colleagues within the NHS, the care homes and the hospices who have given of themselves in their devotion and care of patients. We have joined with many of you in clapping for and appreciating those who have saved life and fought daily to do so.

The work of our team comes at the end of all that effort, when peace comes. It is not appropriate that we are applauded in the same way. But having seen the dedication, the care, the hard work and the diligent focus on their responsibilities, 24 hours a day, 365 days a year, I would quietly like to applaud each of them and all who serve in the funeral profession, to thank them and acknowledge their service to those who face grief and loss.

May I also spare a moment of reflection to all those families who have instructed us in the last year. Our thoughts are very much with them as the festive season approaches, providing an opportunity to gather and remember and to celebrate the lives of those who continue to be loved.

On behalf of the entire team at Newlings of Royston, thank you to everyone who has worked with us this year and may I extend our very warmest wishes to you all for a peaceful and blessed Christmas.

Seán Martin, Head of Operations



The winter months, and the festive season in particular, can bring grief into sharp focus, with many people struggling to enjoy life without the person they have lost. Some people find that a small act of remembrance can help and we are pleased to have St John's Church's In Memory Tree in our office again throughout December.

Everyone is warmly invited to pop in to dedicate a bauble and we would be pleased to have a coffee and a chat if you have the time. If you cannot attend the office in person, please telephone or email us (details at the top of the page). We are also still looking after the church's Book of Remembrance, and you are welcome to view it at any time (weekends by appointment).

Our clients who feel they need further help can access bereavement support via **SAIFCare**, a free telephone helpline, email or webchat.

The Service is available Monday-Friday 9am-9pm:

Tel: Freephone 0800 917 7224 email: help@saifcare.org.uk

TEAM NEWS



Jacqui receiving her award from Company Chairman, Rob Robinson, and Head of Operations, Seán Martin.



Andrew Fuller with Seán Martin



Andy Mcfadyen with David Wiltshire (middle) and Les Ames (right).

At our Annual Staff Dinner in November, we were pleased to acknowledge the dedication of our team members who have worked with us for five years, namely Funeral Arranger Jacqui Gordon, and Casual Driver/Bearers David Wiltshire and Les Ames.

We were also delighted to see Andrew Fuller, who many will know as a long-serving Funeral Director/Manager who retired due to ill health earlier this year. Andrew was in very good spirits and he knows he is always welcome for a coffee and a catch up.

Newlings of Royston
Sings Christmas!

for **DIABETES UK**

Funeral Manager, Andy Mcfadyen is always looking for new and innovative ways to support good causes.

This year, he has managed to persuade his colleagues to record some Christmas Carols which will be available for you to listen to. In return, the team would be delighted if you would make a donation to Diabetes UK, a charity which is close to their hearts as Funeral Arranger Jacqui has been living with the condition for over 30 years. Further details will be posted on our Facebook page, and donations can be made via www.justgiving.com/newlingsofroyston







The team paying their respects on Armistice Day and Remembrance Sunday.



Coming Soon ...



Andy and the team are in discussion with the King James Academy who have kindly agreed that we can use the school again for a return of our talent show, Royston's Got Talent.

All being well, it will be held in May 2022.

Plans are afoot to make it bigger and better than before, so please look out for further updates and start practicing those acts!

Andy is pictured with the Academy's previous Headteacher, Gordon Farquhar, when he called in to wish him well earlier in the year.





was named as 'Celebrant of the Year' 2021. We are fortunate to work with many experienced Celebrants and the local clergy, all of whom offer a dedicated and caring service to bereaved families **Our Funeral Arrangers** discuss all options with each family to help them to decide the type of service or ceremony would be appropriate for them.

Andy and Jacqui were

congratulate Lynn

'Pinky' Parker who

pleased to





We are delighted that local sports clubs have been able to resume their activities, and have been pleased to support them with sponsorship and prizes. Andy is pictured (left) with the winner of Royston's County Pairs Bowls Tournament which took place in September.